

#### **Bill Donatelli**

Division Vice President, Western Operations Quorum Health Resources

#### **Mark Armstrong**

Senior Vice President, Consulting Quorum Health Resources



# **What QHR Stands For**

### Vision

A dynamic, integrated professional services company delivering innovative and executable solutions through experience and thought leadership

### Mission

Creating a sustainable future for healthcare organizations

## **Values**

Trust
Respect
CustomercentriQ

# **Quorum By the Numbers**

**700** 

management clients served over four decades

200 Community and Rural hospital clients

100+

years of hospital operations experience among Quorum Leadership Team

80

**Over 80 Critical Access Clients** 

\$4.8 Billion
2017 CLIENT HOSPITAL NET REVENUE

# What Quorum Offers – System Support

# Management Services for Independent Community Hospitals

- Support for locally focused CEO and CFO
- Discipline and structured approach to Hospital Operations and Finance
- Specialized support for CAHs

### **Consulting Services**

- Experts focused on the community hospital
- Consultant who provide practical recommendations with structure needed for implementation
- Service and resources focusing on your hospitals needs

# Group Purchasing & Strategic Service Partner Discounts

- GPO pricing 8-10% better than market
- Corporate Supply Chain Support

### Education - Quorum Learning Institute – Webinars & Seminars

- Board
- Hospital leadership
- Department heads

# Vantage Suite of Management Tools

- Vantage CAH Modeling
- Vantage Productivity
- Vantage Comparative Data
- Vantage MyQuorum

# **Consulting Services**















**Market Positioning** 



**Physician Services** 



**Strategic Affiliation** 



**Strategy & Marketing** 



**Supply Chain** 



**Workforce Efficiency** 



**Revenue Cycle** 



Hospital Development and Turnaround Projects

### **Sitka Market**

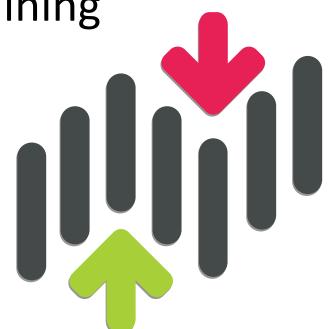
- Population base of 9,000 with minimal growth projected
- Population is aging
- Medicare % expected to increase
- Less then 50% of Medicare inpatients receive care in the community for inpatient care
- Hospital evenly split inpatient volume
- Outpatient volume is expected to increase
- Sitka Community has a slight advantage providing outpatient care

## **Operations**

- Operations have improved
- Most operating key indicators are reasonable
- Productivity some room for improvement
- Supply cost 6-8% savings opportunity
- PERS is a major restraint to profitability
- Payor mix is declining
- Positive margin projected for 2018
- 2018 skewed by cost report adjustment made for 2017

### **Balance Sheet**

- Days cash on hand is low and has been declining
- Days in Account Payable is increasing
- Minimal Debt
- Significant capital needs in the near future
  - IT system
  - Imaging equipment
- Significant PERS liability



# **Touchstones to Sustainability**

At Quorum, we believe to be successful in the evolving landscape of value-based healthcare, hospitals and health systems must execute under these six touchstones to sustainability.



# **Quorum Proposal**

Offering two alternatives after completing review

Long-term management agreement

Short-term agreement to facilitate a smooth transition

# Why two proposals?

# **Management Option-Terms**

- II 5-year management agreement
- 07 \$454,000 per year
- Reimbursement of travel cost
- CEO and CFO salary & benefits directly billed to the hospital

# **Management Option-Services**

- Interim and regular placement of the CEO and CFO
- "Supported Leadership" and operations oversight
- Critical Access reimbursement support
  - Cost report modeling and reimbursement advisory advice
- Operational consulting and support
- Purchasing and supply management
- Educational Support

# **Management Option**

### **Benefits**

- CEO and CFO recruitment and support
- Oversight of operations
- Experienced experts providing ongoing business and strategic planning
- Reimbursement expertise
- Consulting support
- Supply chain savings
- Staff and Board education

### **Challenges**

- No capital infusion
- Market remains challenging and highly competitive
- Does not address PERS issue

# **Transition Management and Advisory Services – Terms**

### One-year management agreement

Terminated upon sale closing

### \$480,000 fee

• Payable \$40,000 per month with balance due upon closing

### Reimbursement of travel cost

CEO and CFO salary and benefits plus 10% directly billed to the hospital

# **Transition Management and Advisory Services – Services**

Interim Executive management during a transition

Supported leadership and oversight

Consulting support as needed

Compliance assessment

Assistance with the ownership transition

# **Transition Management and Advisory Services**

### **Benefits**

- Interim Executive management during a transition
- Supported leadership and oversight
- Consulting support as needed
- Compliance assessment
- Assistance with the ownership transition

### **Challenges**

- Potential issues that arise during compliance review and due diligence
- Factoring pension liability into final decisions
- Possible loss of other key staff during transition

# Cuestions

### **Contact Us**

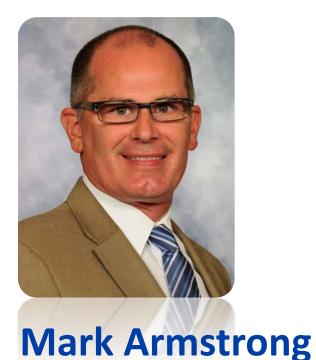




Division Vice President, Western Operations BDonatelli@ghr.com

615.371.4505

**Bill Donatelli** 



Senior Vice President Consulting MArmstrong@qhr.com 615.371.4575

www.QHR.com | (615) 371-7979

# THANKYOU

Creating a Sustainable Future for Healthcare Organizations

